



JIANGSU REGALFILL RUBBER CO.,LTD

Guarantee conditions for Shock pad

1. Limited Warranty. Subject to the terms conditions and limitations contained in this warranty certificate, Jiangsu Regalfill Rubber Co., Ltd (hereinafter referred to as “Regalfill”), warrants to the person, firm or entity purchasing from Regalfill under normal conditions during the applicable warranty period referred to below, the Regalfill products will maintain their stability and tensile strength.

2. Commitments. The details are as following:

Item	Shock pad
Warranty	20 years

During the above warranty period, if the product has been damaged as a result of the quality of shock pad itself, Regalfill confirms that the product fails to perform as warranted during the warranty period, Regalfill will provide replacement product, the contract and the project request, for the defective shock pad or use the agreement that both sides achieve in order to solve the problem of the defective products as soon as possible. Regalfill shall not be responsible for removal or disposal of the defective shock pad or installation of new product.

3.Limitations on Coverage.

This warranty does not apply for below situation:

- (i) If the shockpad is used for any other purpose other than as underlay of artificial grass;
- (ii) to any damage caused during or on account of improper installation
- (iii) to any damage caused during or on account of improper processing or repair
- (vi) to the extent that any defect or damage is caused by:
 - (a) Burns, accidents, abuse, negligence or neglect;
 - (b) Use of cleaning chemicals, herbicides or pesticides;
 - (c) Use of improper cleaning methods
 - (d) Chemical liquid immersion.
 - (e) The PH value of air and rain is below 7.0 bias Acid or up 9.0 bias

Alkaline;

(f) Acts of God

Normal shrink and deformation during use is not a manufacturing defect and is not covered by this warranty. In addition to the factors mentioned above, the normal shrink and deformation depends on, without limitation, the local climate and the intensity of use of the shock pad.

During the warranty period, if there are some quality problems of the Product, claims under this warranty must be submitted in writing, together with proof of shock pad production and installation date, name of installation company, batch and lot number, product sample and a minimum of three clear pictures showing the problem to **the headquarters of Regalfill:**

No.518, Changshun Road, Wujin District Changzhou , Jiangsu, China

Jiangsu Regalfill Rubber Co., Ltd

The explanation right to above clauses belong to Jiangsu Regalfill Rubber Co., Ltd. If any questions, please call: +86-519-85126201.

Jiangsu Regalfill Rubber Co., Ltd